

An Oregon leader in primary care, behavioral health care and prevention

2017 ANNUAL REPORT

OUR MISSION

To provide our communities access to world class primary care, addictions treatment, behavioral health care and prevention services to promote health and restore lives.

OUR APPROACH

We integrate science, compassionate care and innovation to promote the health and well-being of the individuals, families and communities we serve.



CONTENTS

About Adapt 6
From Our Director 8
Executive Team/Board Members 9
From Our Board of Directors 9
2017 Accomplishments 10
Substance Use Disorders Treatment 12
Compass Behavioral Health 16
SouthRiver
Prevention & Other Community Supports . 22
Operations/HR 26



Adapt is proud to be a ©HRSA Health Center Quality Leader

About Adapt

GUIDING VALUES

Professionalism

Our employees are valued professionals who commit their time and talents to our mission.

Caring

We act with care and compassion to support our customers, our communities and each other.

Accessibility

Our programs and services are person-focused, accessible, culturally relevant and trauma informed.

Excellence

Our promise and commitment is to clinical excellence and world-class

customer care. Respect

Our organization is built on deep respect for the individuals, families and communities we serve.

Innovation

We leverage the knowledge of science and the wisdom of experience to inspire hope, health and recovery.

conduct and accountability

Integrity

Our organization is built on a foundation of honesty, trust, ethical

COMMUNITY PARTNERS **Non Medicaid Funders**

Douglas County

Josephine County Coos County State of Oregon OHSU Oregon Health Authority

Major Medicaid Funders

Umpqua Health Alliance Western Oregon Advanced Health AllCare Oregon Health Authority Trillium Community Health Plan

Donors & Foundations

Mercy Foundation United Wav Coquille Tribal Comm Fund State of Oregon Supported Housing Umpqua Health CHIP CASA (KIC Collaborative) Jetter Family Trust & Ballard Family Trust Douglas Electric Cooperative Ford Family Foundation

Community Partners

Blue Zones Project Community United Resource Network Department of Human Services / Aging and People with Disabilities Douglas County Aging and People with Disabilities (APD) Douglas County Child Welfare (CWP) Douglas County Chapter of National Alliance on Mental Illness (NAMI) **Douglas County Education Service District** Douglas County Juvenile Department Douglas County Opiate Task Force Douglas Public Health Network Douglas County Senior Services Douglas Interagency Narcotics Team (DINT) HIV Alliance Housing Authority of Douglas County Local Public Safety Committee (LPSC) Mercy Medical Center Mercy Home Health and Hospice Pacific Retirement Services Reedsport Church of God Rose Haven Nursing Center Roseburg Police Department Sutherlin Police Department Roseburg Senior Center Sutherlin Senior Center Timber Town Living Residential Care Facility UCAN Umpqua Community College Umpqua Community Health Center Unitarian Universalist Church Winston Police Department Douglas County Drug Court Douglas County Mental Health Court Douglas County R-SAT

Douglas County Department of Corrections Douglas County Domestic Violence Court

Roseburg Men's Mission

Samaritan Inn

Increasing access to world-class care is our highest priority, and we take great pride in delivering the highest quality and most effective medical and behavioral health care in four Southern Oregon counties—Douglas, Josephine, Coos and Curry.

Since 1971, Adapt has adhered to the gold standard in the delivery of addictions and behavioral health treatment services. Over the years, we have worked to build a comprehensive and fully-integrated system of care to meet the needs of our community.

Adapt

Treatment for Substance Use and Behavioral Health Disorders We offer a full-continuum of essential care for individuals and families with substance use and co-occurring behavioral health disorders-from medical detox and residential care to outpatient treatment and after care.

Psychiatric and Behavioral Health Care We are honored to serve as the Community Mental Health Program and mental health service provider for Douglas County. Our services include psychiatric and behavioral health care services for children, adolescents, adults and families, including: 24-hour crisis care, forensic services, early assessment and diagnosis, psychiatric medical services, outpatient care, supported employment, and school-based services.

SouthRiver Community Health Center

Patient Centered Primary Care Home SouthRiver Community Health Centera federally qualified health center-provides comprehensive and fully-integrated primary care and behavioral health services for children, adolescents and adults, with a special commitment to those who are uninsured, low-income and medically underserved

Prevention & Education

Community and Population Health Prevention is a key component of our commitment to the health and well-being of the individuals. families and communities we serve. Our Prevention and Education programs are designed to inspire a collaborative and strategic approach to achieving healthy and drug-free communities.

OUR SERVICES

Compass Behavioral Health

FROM OUR DIRECTOR

At the time of this report's preparation, I received notification that Adapt's new Opioid Treatment Program (OTP) has received the highest level of accreditation by the Commission on Accreditation of Rehabilitation Facilities (CARF). CARF accreditation is a testament to the expertise of our employees and to the dedication of our board of directors and community partners who share our solid commitment to health and recovery.

The development of the OTP and the subsequent recognition for its excellence exemplifies Adapt's business approach. In all that we do, we respond to community needs with the best medical practices, supported by a long-standing tradition of high-quality compassionate care and a sustainable business model.

The year 2017 brought formidable organizational challenges as we focused on integrating 120 Compass Behavioral Health employees and responded to the ever-changing health care funding environment. The net result of meeting those challenges is a leaner, more efficient organization whose 400+ employees maintain focus on providing measurable results to improve the lives of our clients. Our constant focus on core values and purpose drives us to anticipate health trends and seek innovative ways to fulfill our mission in the communities we serve.

We appreciate the support and dedication of our board of directors, the caring and professionalism of our staff, and most importantly the confidence and trust of the community members we serve.

Sincerely.

Gregory S. Brigham, Ph.D Chief Executive Officer

Executive Team

Gregory S. Brigham, Ph.D. Chief Executive Officer John Collins, M.D. Medical Director – Adapt Lisa Hubbard, LCSW

Clinical Director of Addiction Services Susan Jeremiah

Chief of Human Resources Matt Corrington Director of Information Technology

Grant Schroeder Chief of Medically Assisted Services

Mari Stout Chief QI/Compliance Officer

Ianet Tribble Chief Financial Officer

Michelle Watson Chief Operations Officer – SouthRiver

Board Members

Todd C. Munsey, Chair Lee Paterson, Vice Chair Gary Wayman, Secretary/Treasurer Neal Brown Scott Rutter Dallas Amer Carla Roady Grace Powers Kelsey Wood Veronica Gillespie Terri Lundy



FROM OUR BOARD OF DIRECTORS

Our Renewed Commitment

Given the size of our organization these days, I frequently encounter employees from Adapt, South River, or Compass out in the community. In the last couple of weeks alone I've had the pleasure of reacquainting myself with many staff and meeting others for the very first time. Each person exhibits the qualities that would make any organization feel blessed to have them. As our board members continue to meet personnel, whether they are new to the family or experienced and responsible for making this organization the success it is today, it never ceases to amaze us how committed they are to helping individuals in need. There are many reasons for this board to take pride in our commitment and involvement, but recognizing and appreciating our most incredible resource... our people... is hands down, the most important.

Looking Ahead

This organization is blessed with tremendous leaders who promote a culture of caring. That care is evident in their efforts and ability to assist those in need. Addiction treatment, mental health support and primary care services continue to grow as the need increases in Douglas, Coos and Josephine counties. Adapt and its dedicated individuals stand ready and willing to help improve the health of our clients and communities overall. As a board, we will continue to encourage and support this effort in any way we can.

Sincerely,

Todd C. Munsey Board Chair

Our board members have had several opportunities to meet with clients who have turned their lives around with the assistance of Adapt services. Hearing their stories and recognizing their true commitment helps keep us grounded and reminds us of the reason we wanted to serve in the first place. It also reinforces our commitment to providing the resources our employees need in their efforts to restore client functioning and save lives. We will continue to provide the necessary tools and support needed by management and staff to succeed.

Our Most Incredible Resource

- Tou Munsey

2017 ACCOMPLISHMENTS

Agency-Wide

- Increased focus on development of community partnerships
- Integration of Compass staff and increased collaboration between program areas
- Increased focus on physical security at all locations
- IT Network shift to improve speed & information security, resulting in significant cost savings
- Focus on reducing contracted services, resulting in cost savings and development of in-house expertise for maintenance and custodial services

Substance Use Disorders

- OTP Clinic opened March 2017, currently serving 130 clients per day
- OTP clinic received 3-year certification from Oregon Health Authority (OHA)
- Fresh Start Opened March 2017

Compass Behavioral Health

(Community Mental Health Program)

- Received 3-year certification during our recent OHA review, which is the highest level of certification
- Increased focus on access metrics: providing incoming appointments for clients within 24 hours for emergent, 48 hours for urgent, and 14 days for routine
- Focus on financial sustainability
- Opened second Therapeutic Learning Classroom in Tri-City Elementary
- Expanded Adult Mental Health Medication Management Services in Reedsport
- Expansion of Adult Mental Health Medication Management Services to OTP Clients
- Enhanced focus on developing behavioral health supports for older adults
- Increased involvement in Local Public Safety Committee (LPSC)
- Work with community partners to help develop Crisis Respite Center
- Participation in NAMI Critical Incident Training

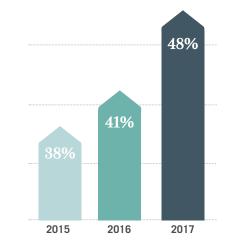
South River (Federally Qualified Health Center)

- Attested for fully integrated Patient-Centered Primary Care Home (PCPCH) Tier 4
- Started patient care groups for Diabetic Care and Chronic Pain
- Began using an automated system to check insurance eligibility for patients
- AIMS Grant accomplishments
- Achieved 13 of 14 CCO Quality Metrics
- Expanded primary care services at Crossroads so that all Crossroads patients have a primary care provider
- Implemented Provider team models and introduced MA/Scribe positions
- Growth of Medication Assisted Treatment (MAT) program served 182 MAT patients
- Expansion to develop Cascade Center



Medicare, Self/Insurance 13.1%







Payroll Taxes 5.6%

Benefits **9.9%**



Services and Clients

TOTAL NUMBER

OF CLIENTS

4,436

2,936

TOTAL

NUMBER OF

SERVICES

130,454

36,381

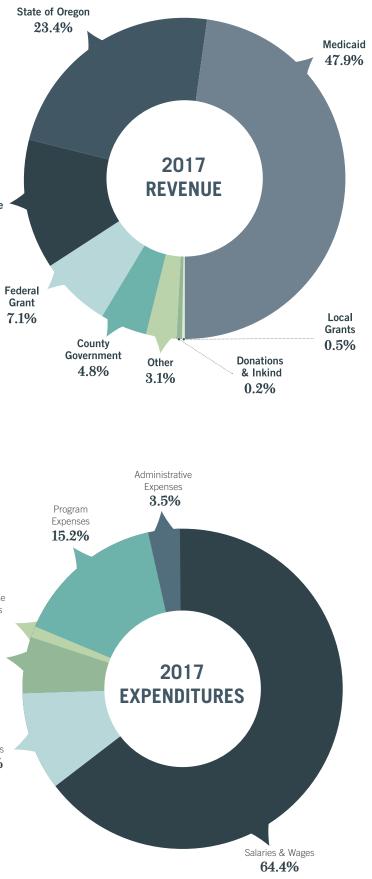
18,091

by **Division**

Adapt SUD

South River 3,699

Compass



2017 Annual Report | 9

Substance **Use Disorders** Treatment

- to open in mid 2018.

in jail or dead. I am grateful to be here.

75%

OF YOUTH RESIDENTIAL CLIENTS COME FROM 75+

MILES AWAY

Outpatient Number of Clients							
Roseburg	0	100	200	300	400	500	
North Bend							
Grants Pass							
Corrections							

HIGHLIGHTS FOR 2017

• Adapt's OTP in downtown Roseburg opened on March 28, 2017.

• Fresh Start, the new 16-bed Day Treatment program in Coos Bay opened in March and geared up to what is now full capacity. The opening of Fresh Start demonstrates a step forward in our continued expansion of care and aims to meet the needs of an underserved population on our Oregon Coast.

• MAT in North Bend was expanded to meet the need until the Coos Bay OTP is ready

• Partnered with All Care, the CCO that includes Josephine and other counties, to support our services in Grants Pass.

• Fourteen families resided in transitional housing provided in cooperation with the Douglas County Kids in Common (KIC) Collaborative and the Oregon Department of Human Services-Child Welfare Program.

Adapt has absolutely helped me to change my life. Without this program and the staff, I would be using,



OUR SERVICES

We offer a full-continuum of essential care for individuals and families with substance use and co-occurring behavioral health disorders—from medical detox and residential care to outpatient treatment and after care. Our programs connect science with practice to bring hope, health and recovery to the children, adolescents, adults and families we serve.

Services include:

- Comprehensive alcohol and drug assessment
- Individualized treatment planning
- Group and individual therapy
- Intensive outpatient services
- Peer support services
- DUII assessment and treatment
- Chronic pain management
- Rapid Access to residential and detox services
- Women's treatment services, e.g., Moms in Recovery, Life After Trauma
- Comprehensive case management services
- Tobacco cessation
- Treatment for problem gambling
- Detoxification treatment and residential care for adults, including services from behavioral and medical staff skilled in the treatment of alcohol and drug addiction and co-occurring disorders
- Medication-assisted treatment
- Opioid Treatment Program
- Transitional Housing provided in cooperation with the Douglas County Kids in Common (KIC) Collaborative and the Oregon Department of Human Services-Child Welfare Program
- Fresh Start Day Treatment Program
- Youth Services:
- Residential treatment
- Adolescent Outpatient Treatment
- Family Treatment Services



COMBINING SCIENCE AND RECOVERY TO SAVE LIVES: OPIOID TREATMENT PROGRAM (OTP)

OTP combines FDA-approved medications with evidence-based behavioral interventions to treat opioid use disorder. Opioid Use Disorder was declared a public health emergency in 2017.

OTP CLIENT TESTIMONIAL

I NEVER thought I could get out of this life! I am 33 years old now. I have been in and out of treatment since I was in the 8th grade. This is the first time I have ever had this much clean time.

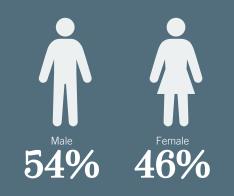
Prior to receiving services at Adapt, I was using a gram of heroin every single day and meth occasionally. I had to steal to supply my habit. While I was receiving treatment, my husband relapsed, overdosed on heroin and died. I knew if I didn't change, I would be dead like my husband and leave my kids as orphans.

I started staying at Samaritan Inn and kept going to treatment, then I got into Safe Haven. Then my kids were taken away from me. I continued treatment and was admitted to Adapt's Kid's In Common housing on Nov. 6th and got my kids back soon after that. I'm doing the work to get my driver's license back, so I can get a job. Because of OTP and my sobriety everyone in Court, Parole, etc. is pulling for me. They are trying to keep from putting me in prison for my crimes.

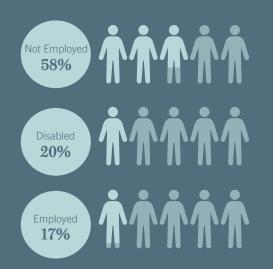
I would like everyone to know that the OTP has absolutely saved my life, and not just mine. I have seen such a dramatic change and it is amazing to watch people making the right choices now too. I don't think anyone should be turned away.

I just want you to all know how VERY GRATEFUL I am, I would die if this program wasn't here.

Opioid Treatment Clients by Gender



Opioid Treatment Clients Employment Status



Other/Student 5%

Number of Clients served 217

Average Client Age

OTP CLIENT TESTIMONIAL

My personal journey in recovery really began when I stepped in the door here at Adapt. I had already been on methadone for roughly 13 months attending another out of county methadone clinic where it had not been required of me to produce a clean UA in order to continue receiving my medication. Needless to say I was unable to accumulate any substantial amount of clean time before coming to Adapt.

The decision to seek treatment at a methadone clinic in the first place was not one I made hastily. I had been shooting heroin daily for the greater part of 8 years by then. I had tried inpatient treatment centers. I had been on both Suboxone and Subutex at different times having prescrip-tions from a doctor out of an office where they're only seen monthly or bi monthly, not a daily dosing set up like here. I had even attempted going into medical house detox facilities 4 times in about a 5 weeks span of time all with no success. The longest amount of time I had ever refrain from using illicit opiates in the prior 8 years had been just under 3 months I remember because I didn't make it to 90 days.

I was scared to death to come to Adapt! I knew for sure I was going to get kicked out as soon as I relapsed. Within the first few months of being here, my husband was sent to prison for sell-ing heroin. Because of his problems, we lost custody of our three-year-old daughter. Everything I knew had been flipped upside down! My fears surrounding services through Adapt were not only unfounded but turned out to be the opposite my actual experience.

As I write this, I'm making plans for my daughter to move back to my home and I have six months free from heroin or any other illicit opioids, which is more than double my previous clean and sober time in the past 10 years since becoming addicted to heroin! Now I'm involved in Al-coholics Anonymous meetings, church, parenting classes as well. I see my OTP counselor every week and attend weekly groups, and I also see a therapist at Compass Behavioral Health.

My life now is even better than before my addiction took over! I feel like I have Adapt to thank for that, as I could not have done so well on my own or without the continued encouragement, sup-port, and advocacy that I have received here. My counselor has attended court hearings, DHS child welfare meetings, and has even spoken to family members over the phone. He has been a huge advocate for me when I needed it, even on a walk-in basis when I needed it.

I would recommend Adapt to anyone struggling with opioid dependency. I'm so thankful that the services are finally available in Douglas County we desperately needed it here!

Compass Behavioral Health



In 2017, Adapt strengthened its presence in the community and its commitment to integrated care by transitioning Community Health Alliance staff and clients over to its mental health division, newly named Compass Behavioral Health. As the Community Mental Health Program for Douglas County, we are committed to improving access to the highest quality treatment and support services for children, adolescents, adults, and families.

HIGHI IGHTS FOR 2017

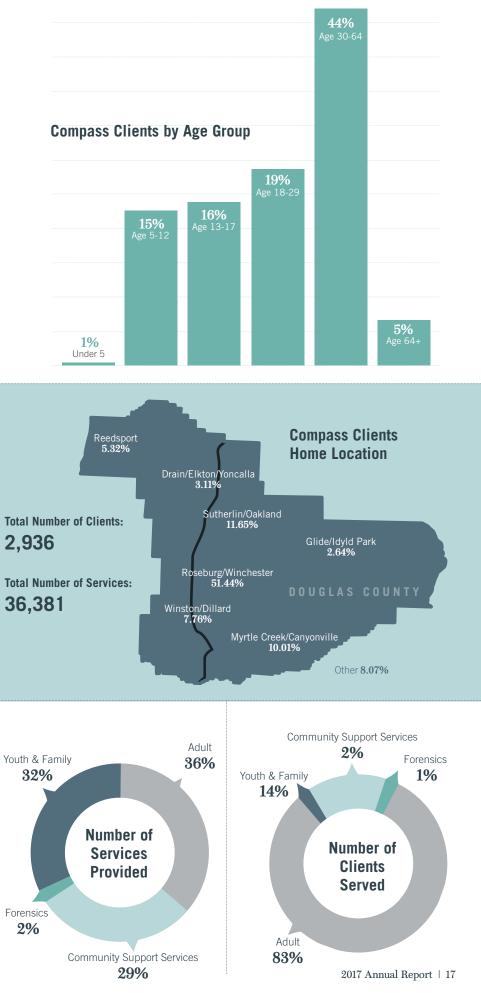
- Monitoring and adhering closely to access-to-care performance metrics--clients receiving appointments within 24 hours for crisis or 48 hours for non-crisis
- Strengthening partnerships with other community agencies, including Child Welfare, Aging and People with Disabilities, Umpqua Health Alliance, Juvenile Department, Douglas Education Service District, Local Public Safety Committee, local schools, and many others
- Nationwide recruiting to bring in highly performing providers, including a new psychiatric nurse practitioner specializing in pediatric psychiatric services
- Focus on ensuring financial stability and viability
- Expansion of Therapeutic Learning Classroom services
- Addition of Behavioral Health Specialist for Older Adults
- Response to community support for respite center and exploration of potential services
- Participation in National Alliance for the Mentally III (NAMI) Critical Incident Training
- Increased focus on development of community partnerships
- Integration of Compass staff and increased collaboration between program areas
- Increased focus on physical security at all locations
- IT Network shift to improve speed & information security, resulting in significant cost savings
- Focus on reducing contracted services, resulting in cost savings and development of in-house expertise for maintenance and custodial services

My family is very happy with the support I receive at Compass.

OUR SERVICES

- 24 Hour crisis evaluation and care
- Comprehensive assessment and diagnosis
- Counseling for adults, children, and adolescents, including in-home and inschool services for youth
- Individual, group, and family counseling
- Psychiatric medication management services for children and adults
- Therapeutic Learning Classroom (TLC) psychiatric day treatment serving students in kindergarten-8th grade (Sutherlin and Tri-City)
- Community Based Services for individuals with severe mental health disorders, including crisis counseling, nursing services, skills training, vocational services, case management, education, support, consultation, referrals, coordination of hospitalizations and discharge planning
- Early Assessment and Support Alliance (EASA) Services, including identification, support, assessment, and treatment for teenagers and young adults experiencing the early signs of psychosis
- Supported Education and Employment Services, including placement services, on-the-job support, peer support, and links to other community resources
- Peer Support Services, including individual and group activities to foster a transition to independent living and self-sufficiency
- Forensic mental health programs for individuals involved in the criminal justice system
- Mental Health Court Services, including coordination with Mental Health Court staff to facilitate compliance with
- Outreach to community agencies to collaborate and promote healthy response to mental health needs of aging adults
- Assertive Community Treatment (ACT), targeting clients with severe and persistent mental illness
- Through collaboration with the Douglas Education Service District, we placed mental health counselors in 13 Douglas County schools

2,936



SouthRiver

- Oregon Health Authority

- treatment program
- Scribe positions
- Hosted 2017 Pain Summit with 140 participants from around the state to identify local challenges and develop an action plan to reduce opioid abuse, misuse and overdose in the region

97% Increase

3,699

Patients served this year;

a 19% increase over

the previous year

786 Homeless Patients served this year; compared to 398 the

7, 2017)

In 2017, SouthRiver Community Health Center continued its commitment to clinical excellence and comprehensive services by serving more clients than ever before. SouthRiver offers robust and fully-integrated primary care, psychiatry and behavioral health services. As a Federally Qualified Health Center, SouthRiver serves the medical and behavioral health care needs of people living in Winston and surrounding rural communities, with a special commitment to improve access to care for individuals and families who are uninsured, low-income and medically underserved.

HIGHLIGHTS FOR 2017:

• Attested for Patient-Centered Primary Care Home Tier 4 with the

- Began offering Diabetic Care and Chronic Pain groups to patients
- Began using an automated system to check insurance eligibility for patients
- Met or Exceeded 13 of 14 CCO Incentivized Quality Metrics
- Integrated primary care services at Crossroads, Adapt's residential substance abuse
- Implemented provider team models and introduced Medical Assistant/
- Successful OHSU Community Partnership Program grant to develop and implement integrated tobacco cessation protocol
- State and national presentations and recognition of SouthRiver's efforts to address tobacco and cancer control
- Provided naloxone training and Narcan kits for law enforcement and community members in coordination with Douglas Interagency Naracotics Team, Winston Police Department, Sutherlin Police Department, Umpqua Community College Paramedic Program, Douglas Public Health Network and HIV Alliance (51 law enforcement/
- emergency responders and 16 community members trained)
- Hosted Winston Community Leader Conversation on opioid misuse and overdose, safe storage/disposal, medication assisted treatment and training in naloxone. (April



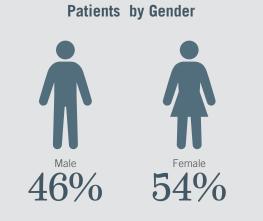
OUR SERVICES

At SouthRiver, primary care providers, behavioral medicine specialists and community service workers work as a team to provide patients with the services they need including specialty care for patients with diabetes, chronic pain, alcohol and substance use disorders and other complex health conditions.

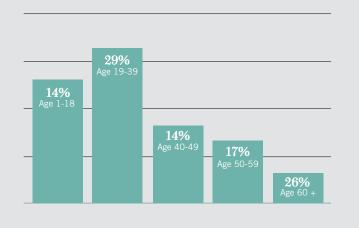
- Primary Medical Care (preventive and acute care)
- Child and Adolescent Health Care
- Women's and Men's Health Care
- Lab & X-ray Services (CHI Mercy)
- Occupational Health Screening & Exams
- Substance Use and Mental Health Counseling
- Medication-Assisted Treatment
- Chronic Pain Management
- Tobacco Cessation

Staff have been very supportive and friendly in my health and weight loss adventure!

Clients and Visits



Patients by Age



Patients by Area



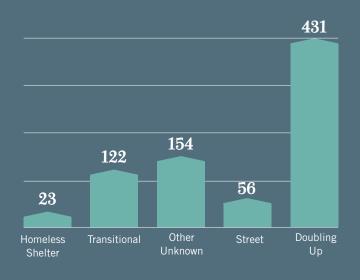
Private/Foundation 0.35%

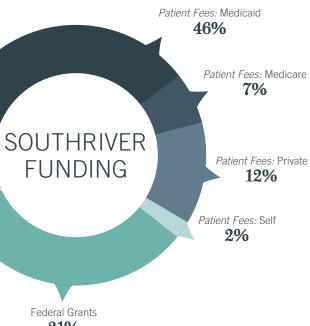
Homeless Clients

21%

Clients Who are Homeless

Living Situation



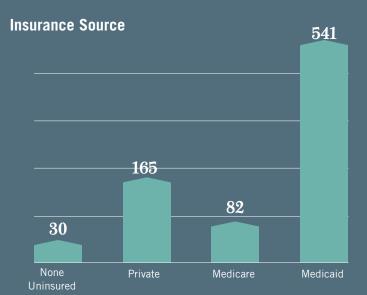


Homeless Clients by Sex









Prevention & **Other Community Supports**

Prevention—stopping substance abuse and other risk behaviors before they start—is the cornerstone of Adapt's Prevention & Education Program. Our work is grounded in the science of prevention and focuses on reducing the risk factors that lead to problem behaviors and increasing the protective factors that support the health and well-being of youth, adults, families and entire communities.

Achieving measurable change to prevent substance abuse and other risk behaviors requires broad community involvement and collective action across all sectors of our community. Our skilled Prevention & Education team works with community members, youth, parents, schools, community organizations, law enforcement and others to educate, empower and encourage young people and adults to choose healthy behaviors.

What We Offer

- Suicide Prevention & Education
- Tobacco Prevention & Education
- Youth Mentoring & Development Programming

How We Educate, Empower and Encourage

- Offer trainings and technical assistance



- Substance Abuse Prevention & Education
- Problem Gambling Prevention & Education
- Monitor community health status and risks
- Inform and educate people about health issues
- Mobilize community partnerships and action
- Promote diversity and trauma-informed communities

Changed my life for the better

PREVENTION AND EDUCATION PROGRAM

CHILDREN & YOUTH

• Intensive 1-on-1 mentoring

Girl's Circle/Council for Boys

mentoring program for 5th-

12th grade students. Groups

meet once per week for 8-12

weeks in participating Douglas

Team Power Prevention Teams

Positive Youth development

County 4th-12th graders in

participating schools perform

fun prevention-based service-

schools and community. Youth

program where Douglas

learning projects in their

must apply to join a team.

Evidence-based substance

abuse prevention classes focused on building

communication, refusal skills,

and how to make healthy

Botvin Life Skills Classes

"Life Skills" such as

lifestyle choices.

• Evidence-based group

County Schools.

for youth at risk of substance

abuse, dropout, delinquency, and problem gambling.

M-Power

Very helpful in helping me achieve a healthy recovery and new lifestyle

AREAS OF FOCUS

Substance Abuse & Misuse

- Safe Rx Disposal
- Tobacco
- Alcohol
- Other drugs

Problem Gambling

- Suicide Prevention
- Wellness & Self-Care

Violence & Abuse

- Interpersonal Violence
- Bullying
- Human Trafficking
- Child Abuse & Neglect
- Child Sexual Abuse

TRAININGS

Life Skills Facilitator Training

· Leading evidencebased substance abuse prevention curriculum

Growth Mindset

• How to have a forward thinking, positive and open mindset

Problem Gambling Prevention

• Audience-specific presentations about the risks associated with problem gambling and how to prevent this addiction

Stewards of Children (D2L)

• How to prevent and respond to child sexual abuse

Suicide Prevention Trainings

- ASIST: Intense two-day workshop on recognizing and responding to those at risk of suicide
- QPR (Question, Persuade, Refer): Two hour training on recognizing the warning signs of suicide, offering hope, and getting help.

Topical Prevention Trainings Upon Request

COMMUNITY

Tobacco Prevention & Education

- Resources and support for tobacco-free/ smoke-free environments & systems
- Enforcement of Indoor Clean Air Act (ICAA)
- Policy review & recommendations

Community Wellness

- Support for healthy environments, workplaces, communities, schools & systems
- Trauma informed care
- Physical activity & nutrition
- Self-care/wellness

The Art of Prevention

 Annual prevention-themed art contest for 4th-12th grade Douglas County Youth ending with an art show.

The Blast for Prevention

• Annual 5K run/ walk fundraiser for prevention

LIVES TOUCHED BY PREVENTION SERVICES

ings and Direct Service 501 1.264

Events/Booths 4,120

Adapt Events 574

Community Media and Social Media 20.000+

Participation in 15+ Coalitions/Task Forces

Keeping me strong and focused.

2017 Annual Report | 25

Operations Human Resources

PLANNER & CALENDAR

TUESDAY

WEDNESDAY THURSDAY

In 2017 we made great strides to improve administrative efficiency, reduce or avoid expenses, and to consolidate administrative functions.

We strengthened our resolve to be the employer of choice for a workforce of approximately 400 staff, while also building our human resources compliance, and financial infrastructure. Our goal is to build a sustainable company to serve as a strong resource for the people of Southern Oregon.

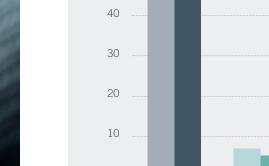
HIGHLIGHTS FOR 2017

Information Technology

- Network streamlining to improve speed and security of the computers used in our work, which has resulted in a significant cost savings and has also laid a foundation for future efficiencies.
- Developed in-house IT network and staff rather than depending on contracted staff. IT provides support for multiple EMRs and has greater analytic capacity.
- Compass Behavioral Health employees adopted the new CareLogic electronic health record in November of 2016 and strengthened our use of it during 2017.

In 2018, we plan to expand its use to all our Adapt programs except for OTP.





Facilities and Security

- Reassignment of the Jackson street building in downtown Roseburg from Administration to OTP and Compass Youth and Family.
- Expanded use of radios and panic buttons in strategic locations throughout the organization to provide quick response to security concerns.
- Development of in-house expertise to reduce contracted expenses for housekeeping and maintenance functions.

Human Resources

- Transition of former Community Health Alliance employees to Compass Behavioral Health benefits.
- Nationwide search for mental health providers, resulting in the addition of three psychiatric mental health nurse practitioners for Compass Behavioral Health.
- Credentialing of 4 new SUD providers and 16 MH providers and recredentialing 12 SUD providers and 16 Mental Health Providers.

Adapt Main Campus

621 W Madrone St. Roseburg, OR 97470 Phone: (541) 672-2691 Fax: (541) 673-5642

Mailing Address PO Box 1121 Roseburg, OR 97470

Coos and Curry Counties

Adapt North Bend 400 Virginia Ave., Suite 201 North Bend, OR 97459 Phone: (541) 751-0357

Josephine County Adapt Grants Pass

418 NE 6th St., Suite 102 Grants Pass, OR 97526 Phone: (541) 474-1033

Compass Behavioral Health

621 W Madrone St. Roseburg, OR 97470 Phone: (541) 440-3532 Fax: (541) 440-3554

Mailing Address PO Box 1121 Roseburg, OR 97470

24-Hour Crisis Line (800) 866-9780

Compass Adult, Medical and Crisis Services

621 W Madrone St. Roseburg, OR 97470 Phone: (541) 440-3532

24 hour Crisis Line (800) 866-9780

Compass Roseburg - Youth & Family 548 S.E. Jackson Street Roseburg, OR 97470 Phone: (541) 440-3532

24 hour Crisis Line (800) 866-9780

Compass Reedsport

5 St. John's Way Reedsport, OR 97467 Phone: (541) 440-3532

SouthRiver Community Health Center

671 SW Main St. Winston, OR 97496 Phone: (541) 492-4550 Fax: (541) 492-4553

Mailing Address PO Box 12 Winston, OR 97469

SouthRiver Community Health Center-

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